

VSO is a global organisation that fights poverty through volunteers. VSO brings volunteers together with local partners to develop health and education services, opportunities to earn a living, and to give poor people a voice. People are at the centre of everything that VSO does.

THE SITUATION

VSO is focused on making sure the majority of funds go toward programmes reducing poverty worldwide. When VSO came to the end of its office space lease, its leadership decided to downsize and move the UK-based teams to a smaller workspace.

“We knew we had to implement a proper hotdesking programme,” said Amaraghosha Carter, Head of International information technology for VSO. “We needed a way to reduce the number of desks we had, bringing our employee to desk ratio closer to 2:1.”

While VSO had previously done some informal desk sharing, it was nothing on the scale of the organisation’s new workspace plan. Previously, hoteling was easier to accomplish because there were often extra desks available in the old office space. VSO now needed to ensure employees who came into the office would have adequate space to do their work, given the smaller real estate footprint and fewer available desks.

Foremost on the criteria list for the new workspace system was ease of use and



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accessibility. VSO required a system that was straight forward and easy to use with minimal training. They also wanted employees to be able to access the system when they needed it – whether traveling on business or from home, using any web browser or smart phone. Also key was the ability to access bookings from Microsoft Outlook.

THE SOLUTION

VSO selected AsureSpace™ Workspace Manager because of its excellent functionality, its integration with AsureSpace Touch Panels and Kiosks and its ability to provide employees with anywhere access.

“We were able to move our staff of 320 people into a space with 180 desks, bringing our ratio to almost 2:1. As well, we saved £400,000 annually. We can pour that money back into our programmes – that’s exactly what our donors want to hear,” said Amaraghosha on the successful implementation of AsureSpace Workspace Manager. “It is useful to have a solution so visual when trying to maximise your time in the office. Employees can see where others are sitting and so can select to sit near team mates in order to work on projects.”

