

BASED IN GLASGOW, SCOTLAND, NHS GREATER GLASGOW AND CLYDE (NHSGGC)

is one of 14 regional National Health Service Boards that serve the country. Responsible for the provision and management of the whole range of health services in this area of Scotland including hospitals and general practice, NHSGGC works alongside partnership organizations including local authorities and the voluntary sector. NHSGGC serves 1.2 million people and employs 38,000 staff. It is the largest NHS organization in Scotland and one of the largest in the United Kingdom.

RECOGNIZING A NEED FOR CHANGE

NHS Greater Glasgow and Clyde leadership determined a need to re-evaluate its workspace when they identified that their workforce wanted to be more agile – to work in more flexible conditions. As they examined how to make facilities more flexible to accommodate employee needs, they



also evaluated the number of leased buildings where employees work. The overall objective in deploying a workplace scheduling software system was to convert NHSGGC traditional workspaces into a hot-desk system that accommodated employee work demands.

THE RESULT

The organization selected and deployed AsureSpace Workspace Manager in April 2012 after carefully evaluating several workspace solutions. Workspace Manager is used to manage the organization's hot-desk strategy.

After piloting Workspace Manager with a small group within the organization, NHS Greater Glasgow and Clyde rolled out the offering to other facilities. To date, more than 250 agile working staff use Workspace Manager to reserve workspace in the locations where they need to conduct daily business.

“Asure's account management team has always been very helpful as we deployed the Workspace Manager solution to our



employees," said Brian Gracie, IT support manager at NHSGGC. "Workspace Manager has become our defacto system for employees. The roll out was a success and employees find the software easy to use. Our measurement for success is that employees use the system. They've moved away from other resource scheduling systems used in the past."

WHY DID NHSGGC CHOOSE WORKSPACE MANAGER?

Hot-desking is a growing trend in the United Kingdom because it helps organizations accommodate employees and save money on leased space. NHSGGC selected Workspace Manager because of its simplicity. The easily accessible, web-based solution enables employees to schedule hot desks when they need them. The easy-to-use, graphic-based user interface is simple and powerful enough to handle meeting room booking procedures, workflow routines and unique scheduling requirements.

"Our employees were quick to adopt Workspace Manager," adds Gracie. "We will soon upgrade to the latest version, which will allow us to expand the software to serve our newest building project – a new hospital that will feature 130 hot-desk locations."

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WORKSPACE MANAGER FEATURES

- Room Booking System: Book meeting rooms and related services based on a simple floor-plan view
- Desk Booking System: Search and book available desks from the Web, mobile, device, Outlook and more
- Visitor Management System: Simplify visitor check-in procedures including ID badge set up
- Parking Space Management System: Book parking space for individuals or guests before arriving
- Order and manage add-on services like catering, vehicles and audio-visual equipment using the same booking environment

